



EMPLOYEE STORY



Mary Grace

- Sales Coordinator
- 8 years at Dextra Middle East

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Can you tell us about yourself?

My name is Mary Grace, turning 43 years old and a native of Philippines.

I worked in the Philippines and in Taiwan as an Industrial Engineer but when I came to Dubai in 2006, I got a secretarial job which led me to my work here in Dextra. In 2011 during the recession period, I lost my job due to the redundancy of my position in the Customer Service Dept. and then I took the chance of sending my CV to Dextra. I felt my career has ended, until I was contacted for an interview with Mr. Elie, Product Line General Manager, who gave me another chance to work as an Executive Secretary in September 18, 2011. I thought I was already experienced before I joined Dextra but there were a lot of things I learned while working here, a broader scope.

What can you tell us about your experience in Dextra?

I cannot say that it was a smooth entry, but I was challenged to prove myself that I was the best person for this position. After that, I got promoted as a Sales Coordinator in 2015: I must thank my colleagues who have been extremely patient and supportive while I was still learning about Dextra business. One of the most interesting things about working at Dextra is that I can liaise with people from a multitude of nationalities, work with them and learn more about their cultures.

I am 4,391 miles away from home and here in Dubai, my second home is Dextra Middle East. At work, we are encouraged to express ourselves as if it was a family business instead of a multinational company. Ownership and dedication are some of the key traits of the people working at Dextra. We are granted a great level of autonomy in our daily jobs, and it gives me a strong feeling of empowerment. Moreover, the yearly bonus, the travels to Thailand, and the competitive pension plan all constitute very attractive additional incentives.

Is there any specific person at Dextra Middle East who supported you during these years?

On critical cases, Dextra Middle East is a helping hand. I want to mention that recently I had an emergency regarding my mother due to her ovarian cancer, and Mr. Ahmad, General Manager of Dextra Middle East, did not hesitate to help me with financial assistance. I will forever be grateful for that.

Any advice for the people who want to join Dextra?

If you wish to join this Company, show passion and enthusiasm, and Dextra will give you all the support needed to perform well and deliver the best outcome. In this way you will continue working with the same excitement of the first day!